**Details required:**

1. Tentative charges:

* Hosting charges:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Infrastructure (Recurring Cost/Month)** | **Concurrent Users** | | | |
| **<250** | **250-500** | **500-750** | **750-1000** |
| Dev and Staging | £1,000 | £1,500 | £2,000 | £2,500 |
| Production | £2,000 | £2,500 | £3,000 | £3,500 |

* Portal Development for single and collaborative aRMMs.

|  |  |  |  |
| --- | --- | --- | --- |
| **Roles** | **Man Days** |  |  |
| Development | 200 |  |  |
| QA | 50 |  |  |
| DevOps | 25 |  |  |
| Project Management | 25 |  |  |
|  | **300** | **2400** | **Man Hours** |
|  |  | **£84,000** | **@35/hour** |

* + Number of client users
  + For HCP, patient internal stakeholders and client users are unknown, please specify cost considering the range e.g. 0-25, 26-50 etc.
  + Workflow reference can be taken same as PPP..
* Website development
* Maintenance charges
  + Website and Portal

|  |  |  |  |
| --- | --- | --- | --- |
| Support and Maintenance (includes Enhancements / Bug Fixes and Infra Support) | £5,000 | 100 hours/month @50/hour |  |

1. There is a need to develop mobile app for this portal please let us know below:

* Competency of developing mobile application **YES**
  + If yes, please let us know following details:
    - Cost and timeline associated to develop mobile application and other efforts if any?

**Mobile App will be developed in Flutter supporting both iOS and Android. Cost and depends on the features that are needed in the Mobile App.**

* + - Maintenance downtime frequency and charges if any?
    - If the portal data will be in sync with the mobile application on the real time basis (e.g., Any update of patient, prescriber etc.)

**Yes Mobile App shares the same database as Portal**

* + - Hosting platform of mobile application

**Both iOS and Android**

* + - Back up in case mobile app is down.

**Yes Back up and Recovery is planned**

1. Does your system have an API and if all data made available in the API with appropriate security? If yes, does your API allow both data flow into and out of the system?

**Yes, Front End access Business Logic via business API’s (REST/FAST API or Websocket). API’s can be whitelisted based on the need**

                                                    i.     For webservers, are you conformant with the following Standards? **Yes**

                                                   ii.     TLS 1.2 or higher **Yes**

                                                  iii.     All URLs that contain a login page must use HTTPS. **Yes**

                                                  iv.     All object storage access must use HTTPS. **Yes**

                                                   v.     External-facing URLs must use HTTPS (convenience HTTP to HTTPS redirects are permitted at the web root) **Yes**

                                                  vi.     Internal-facing URLs must use HTTPS (URLs that cannot use HTTP must have an HTTPS load balancer inserted in front of the web server) **Yes**

1. Is your team open to an architecture review with our client if there is an ask of it? **Yes**
2. Is all data encrypted in transit over public networks and at rest on storage devices using keys that client can control and rotate? **Yes**
3. Does your system support customized MS Office add-ins? **Yes**
4. Does your system support SSO integration?  **Yes, with additional cost**
5. If 3rd party website maintenance also be supported by Alwis? **Yes, with additional cost**
6. Will you be open for supporting offline audit? (Questionnaire-based) **Yes**
7. Please share your compliance standard details